

DATA PROTECTION AND HEALTH RECOMMENDATIONS

when using a cell phone service/equipment

June 27, 2021

COLLECTED PERSONAL DATA

Only the personal data strictly necessary to the activities of the OPT-NC are collected and used by applying the principle of minimization of the data (identity data, data relating to the commercial relation, banking data, contact, and identification data, geolocation or video-surveillance data). The OPT-NC does not collect "sensitive data" in the sense of the regulation, such as those relating to ethnic origins, political or trade union opinions, or religious beliefs. The data is, in principle, collected from the user or indirectly (Publications/databases recognized as official by the national/local authorities, OPT-NC service providers, websites, or social networks with public information). The OPT-NC undertakes to ensure that the categories of data requested always have a direct link with the purpose of their collection, a system of asterisks displayed to identify the mandatory data.

PURPOSES OF DATA PROCESSING

Within the framework of the operation of the website and its applications, the OPT-NC collects personal data under the purposes foreseen at the time of collection: The management of access to certain services (making appointments), the constitution of files of members registered for services (directories), subscription to services, promotional messages if the user checks the box expressing his acceptance when registering for this service, the elaboration of statistics and measures of frequentation of the services, the organization of contests/ promotional operations, the management of user opinions and surveys on services and applications, compliance with legal requirements (anti-money laundering and financing of terrorism, the fight against tax fraud and the fulfillment of tax audit responsibilities, compliance with regulations, the processing of official requests from recognized public or judicial authorities. It can also happen that the OPT-NC collects data concerning the user, even if it does not have the quality of the client (prospects, guarantors, agents in contact with a client of the OPT-NC).

TRANSFER AND RECIPIENTS OF PERSONAL DATA

The data can, with the express and preliminary consent of the user, be used by the OPT-NC and its commercial partners: only the services of the OPT-NC, which must traditionally know, will have access to the data collected within the framework of the use of the website and the applications. Upon the user's agreement, his data may be transmitted to the office's partners (after-sales service, satisfaction surveys).

Under regulations in force, data may be transmitted to the competent authorities upon request and, in particular, to public bodies (national police, gendarmerie), exclusively to meet legal responsibilities, court officers, ministerial officers, and organizations responsible for debt collection.

As a rule, no data is transferred outside the European Union (see www.cnil.fr).

RETENTION PERIODS

The data are kept for a limited period of time, based either on legal or regulatory provisions or in consideration of operational constraints specific to OPT-NC, for example, a period necessary for the proper management of a customer account or the duration of the statute of limitations of legal action (the majority of the customers' personal information is kept for three years after the end of the contractual relationship, except for the accounting data, which is held for 10 years after this end).

RIGHTS OF THE PERSONS CONCERNED

The customer has the following rights with respect to their data: Right of access - Right to rectification - Right to deletion - Right of opposition- Right to limitation of processing- Right to portability - Right to define directives relating to storage- Right to withdraw consent at any time. The exercise of these rights is established by mail, enclosing a photocopy of identification, to *Office des Postes et des Télécommunications N-C Délégué à la Protection des Données 2 rue Paul Montchovet 98841 Nouméa cedex*

SECURITY

OPT-NC implements all the technical and organizational measures necessary to guarantee the security and confidentiality of the personal data collected and processed. These measures are intended, in particular, to prevent them from being distorted, damaged, or communicated to unauthorized third parties by ensuring a level of security adapted to the risks associated with the processing and the nature of the data to be protected.

For more information, visit www.opt.nc (policy and data protection section)

**This document is subject to change as new decisions are made by the OPT-NC.*

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ACTIONS RECOMMENDED BY HEALTH AUTHORITIES

- When using a headset (or headphones) during phone calls: you will reduce your exposure as soon as you move the terminal away from your body (head and torso). Calling with a headset reduces your head exposure. This advice is especially true for those who use the phone more frequently. Pregnant women using a headset should keep the phone away from their stomachs, and teenagers should keep it away from their lower abdomen. It is also advisable to respect the conditions of use that the manufacturer in the note of the device fixes. This can indicate a distance to be maintained between the torso and the terminal in communication.
- Use the phone preferably in areas where radio reception is good: your cell phone automatically adjusts its transmission capacity according to the radio signals it receives from your operator's network. When radio reception is good (4 or 5 bars on your phone's screen), your cell phone transmits more weakly, reducing your exposure to radio waves.
- Use mobile terminals with the lowest SAR (Specific Absorption Rate).
- Moderate use of cell phones is recommended for children and teenagers if you decide to equip them: be sure to inform them of ways to reduce their exposure when communicating with their cell phones. If any health effects are identified, children and teenagers may be more sensitive, as their bodies are still developing. When using edutainment applications, the use of airplane mode reduces unnecessary exposure.
- Encourage the reasonable use of cell phones, especially for children and teenagers, for example, by avoiding night-time use.
- If you are wearing an electronic implant (pacemaker, insulin pump, neurostimulator, etc.), take the precaution of moving the terminal at least 15 cm away from the implant and use the phone only on the side opposite the implant, as there is a risk of interference. It is recommended that you discuss this matter with your physician, who is familiar with the characteristics of your medical device.
- Consulting the manufacturer's instructions for use: 4G Internet access modems and tablets are subject to the same regulatory obligations as mobiles. The manufacturer may indicate, in its instructions, a distance to be respected between your torso and the 4G Internet access modem or the tablet when it is connected to the Internet.
- Prohibition to use a cell phone while driving a vehicle in traffic: with or without a headset. This is a real factor leading to serious accidents and is punished by the regulations.
- Respect the restrictions of use specific to certain places (hospital, plane...): Respect the instructions specific to certain places and turn off your cell phone when asked.
- Use of a sound level and a time of listening to music adapted to your cell phone: this can degrade your hearing irremediably.

For more information: Refer to the brochure 'Mon Mobile, ma santé' on www.fédération française des Télécoms.fr

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